

What happens when the Ombudsman investigates your complaint?

We will:

- contact you to discuss your complaint
- contact the department, agency or municipality about your complaint
- investigate your complaint under *The Ombudsman Act*
- decide if the decision, act or failure to act that concerns you was unfair
- try to resolve the situation with the provincial department, agency or municipality, if we support your complaint
- make a recommendation as a result of your complaint if we cannot informally resolve the situation
- ask the government to respond to our recommendation
- tell you about our decision regarding your complaint


Other brochures in this series:

The Freedom of Information and Protection of Privacy Act: Access to Information and Privacy: Interested in getting access to records or concerned about the privacy of your information?

The Personal Health Information Act: Access to Personal Health Information and Privacy: Interested in getting access to your personal health information or concerned about the privacy of your personal health information?

The Public Interest Disclosure (Whistleblower Protection) Act: Disclosure of Wrongdoing: Do you believe that a serious wrongdoing has been committed in the provincial government?

The Ombudsman Act: Fair Treatment by Government



Concerned that an action or decision of the provincial government or a municipal government has been unfair?

Contact us

In Winnipeg
750-500 Portage Avenue
Winnipeg, MB R3C 3X1
204.982.9130
1.800.665.0531 (toll free)
204.942.7803 (fax)

In Brandon
202-1011 Rosser Avenue
Brandon, MB R7A 0L5
204.571.5151
1.888.543.8230 (toll free)
204.571.5157 (fax)

On the web
www.ombudsman.mb.ca

Services disponibles en français



**Manitoba
Ombudsman**

Independent, Impartial, Fair