

# Manitoba Ombuds News

2016-2 Ombudsman, Whistleblower, Access and Privacy Newsletter

## 2016 Manitoba Connections: Access, Privacy, Security and Information Management Conference September 27-28, 2016 Delta Winnipeg

CREATE YOUR OWN AGENDA. Choose from 23 sessions with 30+ speakers over two days.

- Learn about the latest issues and trends in access, privacy, security and information management.
- Find practical solutions to help you meet information challenges at work.
- Network and make connections with colleagues in other fields and organizations.

Register now! Early bird registration rates available until Friday, August 26, 2016.

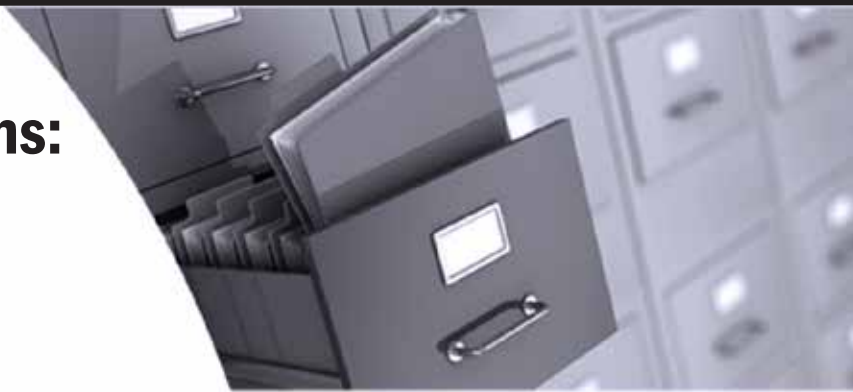


Celebrate the day with us!

**RIGHT to KNOW**

September 28, 2016

[www.manitobaconnections.ca](http://www.manitobaconnections.ca)





# 2016 Manitoba Connections

Access, Privacy, Security &  
Information Management Conference  
September 27-28, 2016 | Delta Winnipeg  
Hosted by Manitoba Ombudsman

## Why Connections?

Information is at the core of all programs and services of public bodies and trustees. Many of these programs and services involve personal information and personal health information of citizens, clients, patients, students, and employees.

Organizations working with information must consider access to information, information privacy, information security and information management. Because these areas are interconnected, strengthening one area also benefits the other areas. For example, robust information management practices can improve access to information while facilitating better privacy protection. Information security can ensure the protection of (and control over) information assets, while safeguarding the privacy of personal and personal health information.

Manitoba Connections brings these disciplines together in one conference to help employees of public bodies and trustees improve their knowledge and skills in these areas and make connections between these areas in their workplaces.

## Who is this conference for?

The conference is for people who deal with information and work in public bodies and trustee organizations, such as:

- provincial departments and agencies
- municipal governments
- health-care facilities and regional health authorities
- school divisions
- universities and colleges

This might include, but not be limited to, employees who work in the following areas:

- access to information
- information privacy
- information/records management
- information technology
- information security
- program management/administration
- direct service delivery
- policy or program analysis
- human resources
- legal
- communications

Over the course of one and a half days, plus an optional half day of practical workshops, participants will hear from five plenary speakers and be able to customize their own agenda by choosing from a selection of 15 different breakout sessions. There are also three optional half-day pre-conference workshops on the morning of September 27 that will allow participants to explore issues in-depth.

# Manitoba Connections AGENDA

## 5 PLENARIES

- **Opening Keynote: National Centre for Truth and Reconciliation:** Ry Moran, director of the National Centre for Truth and Reconciliation, will discuss the unique access to information and protection of privacy challenges and opportunities posed by the centre's important collection of records that preserve the memory of Canada's residential school system.
- **TechnoCreep: The Surrender of Privacy and the Capitalization of Intimacy:** Thomas Keenan, author, professor and cyber expert, will explore the ever-changing line between the useful sharing of information and the (sometimes unforeseen and self-inflicted) invasion of our privacy.
- **Right to Know Day Panel: Open Government and the Public's Right to Know:** The right to know has evolved beyond making access to information requests to pull information from public bodies – there is an increasing demand for the push of information out to the public through proactive disclosure online and open data. Join moderator Paul Thomas and panelists Mike Baudic, Konrad Krahn, Nancy Love and Steve Lambert for a lively discussion of the issues.
- **Anatomy of a Privacy Breach:** Jeanette Abbott, manager of quality improvement and privacy and access officer at Heartland Regional Health Authority in Saskatchewan, will dissect a significant intentional privacy breach by an employee and discuss the lessons learned from this breach.
- **Access to Information and Privacy: What Can We Learn from Recent Investigations in BC and Alberta?:** Rick Klumpenhauer, partner at Cenera, will share findings from recent investigations by the information and privacy commissioners in BC, Alberta and elsewhere that have highlighted failings in government records management and archives systems and will explore new ways to control and regulate information management.

## 15 BREAKOUT SESSIONS

- FIPPA Coordinator/Officer's Starter Kit
- Jones v. Tsige -- What Happened Next?
- HOT! PHIA Privacy Issues: Handle With Care...
- Data and IM at Ontario Municipal Affairs and Housing
- What Public Bodies Need to Know about PHIA
- Privacy Law Update
- Digital Forensic Investigation of a Data Breach
- It Won't Happen to Me... Mitigating Records Risk
- Fundamentals of FIPPA Exceptions
- FIPPA Privacy 101
- Creating a Culture of Privacy in the Health-Care Sector
- Professionalism, Social Media and Privacy
- Information Governance Primer
- Practical Approaches to Access Requests
- Email Management Tactics

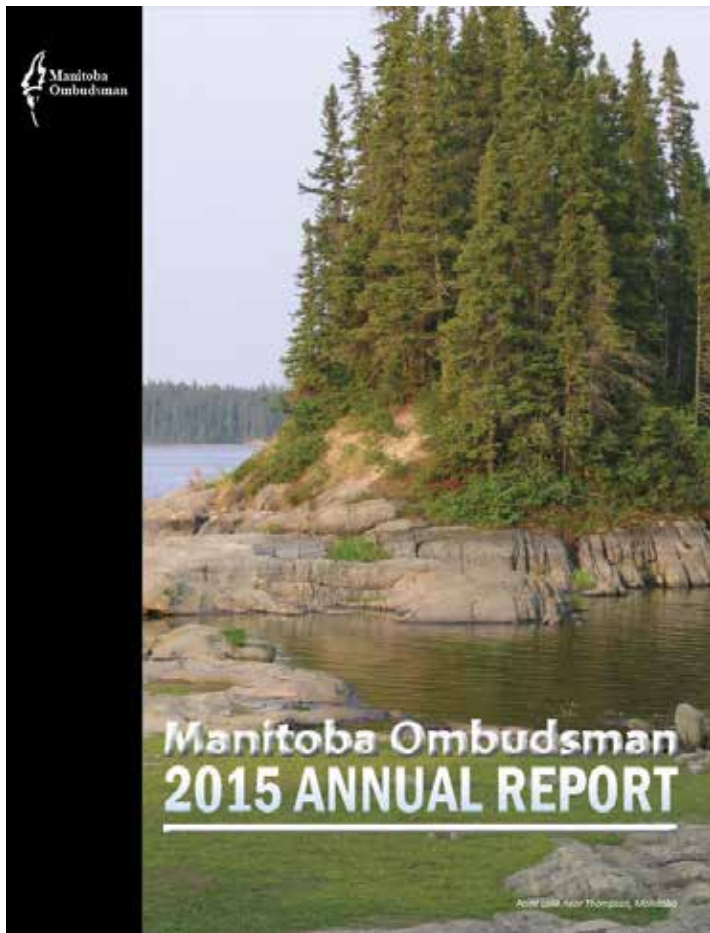
## 3 OPTIONAL HALF-DAY PRE-CONFERENCE WORKSHOPS

- Join Karen Meelker for a half-day **Access Basics Bootcamp**. Warm up with a high level review of FIPPA, gradually increase your heart rate with a discussion of obligations related to access to information requests and the unique and often frustrating challenges along the way, and cool down with ample time for discussion and hands-on application. Finish the bootcamp as a better, stronger access to information coordinator or officer.
- Join Mishael Halldorsson for **Understanding Information Security Risk Management**. Find out how to inject information security risk management into your organization. Learn about threat risk assessments and how they can help guide you to a more secure organization. Discover the foundational processes needed to make risk visible to decision makers so that they can make the best decisions when accepting risks.
- Join Rachelle Ross for **Records and Information Management from the Ground Up: Managing the Forest from the Weeds**. Are you inundated with paper files and shared drives filled with records abandoned for so long they've gone to seed? With a little bit of theory and lots of hands on activities, this workshop will provide some tips and tricks to get your records and information management program revving and ready to tackle those weeds.

For more information about the agenda and to register, visit [www.manitobaconnections.ca](http://www.manitobaconnections.ca)

## Presentations and publications

Once again, we joined staff at Southern Health-Santé Sud for their annual PHIA Day, held this year on June 22. Access and privacy investigations manager Jaqueline Bilodeau (right) presented a session called *PHIA: Back to the Basics* that focused on key concepts to help staff in understanding and applying *The Personal Health Information Act* (PHIA).



In late June, we released our 2015 annual report in a fresh new format with new and expanded information about the role and function of our office.

You can read or download the report on our website at <https://www.ombudsman.mb.ca/uploads/document/files/2015-en-annual-report-en.pdf>

The online report is also available in French.

If you would like a print copy, or if you would like to be added to a mailing list for future annual reports, contact our office.

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