

# 2016 Manitoba Ombudsman Supplementary Report

## Implementation of Recommendations Resulting from Special Investigations of Child Deaths by the Office of the Children's Advocate

This report contains detailed statistics by year on the status of special investigation report recommendations received by our office from the Office of the Children's Advocate. Statistics for previous years can be found in our annual reports for each year.

The tables illustrate the status of the recommendations as reported to our office by the entities to which the recommendations were made using the status definitions as per the CFS Standing Committee, listed below:

**Complete** – The organization to which the recommendation is directed has demonstrated that it has taken all necessary steps to respond to the recommendation.

**Complete-Alternate Solution** – The organization to which the recommendation is directed has developed an alternate solution which addresses the concern. The organization has formulated an implementation plan to fully respond to the issue underlying the recommendation and has demonstrated that it has taken all necessary steps to respond to the recommendation.

**In Progress** – The organization to which the recommendation is directed has formulated an implementation plan to fully respond to the recommendation.

**Pending** – The organization to which the recommendation is directed has not yet completed an implementation plan to fully respond to the recommendation.

**Not Accepted (unachievable)** – The organization to which the recommendation is directed agrees with the recommendation but cannot implement the recommendation based on existing resources, legislation, or governance structure.

**Rejected** – The organization to which the recommendation is directed disagrees with both the foundation and substance of the recommendation.

**Response Under Review** – Manitoba Ombudsman has received information from the organization to which the recommendation is directed and is currently reviewing the information.

**No Status Reported** – The organization to which the recommendation is directed has not yet reported to Manitoba Ombudsman. Note that it is expected that entities would not report on recently issued recommendations.

### Glossary of acronyms:

CFS – Child and Family Services

CFSSC – Child and Family Services Standing Committee

CPB – Child Protection Branch/Division

FS – Department of Families

GA – General Child and Family Services Authority

MA – Metis Child and Family Services Authority

NA – First Nations of Northern Manitoba Child and Family Services Authority

OCA – Office of the Children's Advocate

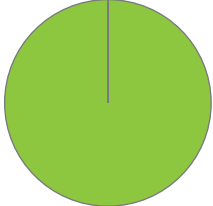
SA – Southern First Nations Network of Care Child and Family Services Authority

### Table notes:

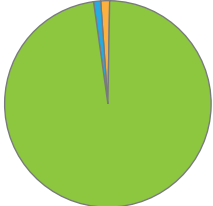
\* Department of Families Includes former department names of Family Services, Family Services & Labour and Family Services & Consumer Affairs.

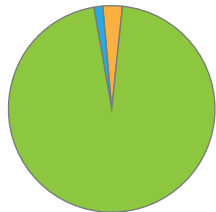
\*\*The 2012 annual report incorrectly attributed six recommendations to Multiples instead of three. The three Multiples recommendations that were incorrect should have been attributed as follows: two to Department of Families and one to the Southern Authority.

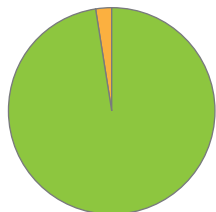
September 15, 2008 to December 31, 2008

	NUMBER OF RECOMMENDATIONS	RECOMMENDATIONS "COMPLETE" OR "COMPLETE-ALTERNATE SOLUTION"	RECOMMENDATIONS "IN PROGRESS" OR "PENDING"	RECOMMENDATIONS "RESPONSE UNDER REVIEW"	NOT ACCEPTED	REJECTED	NO STATUS REPORTED TO THE OMBUDSMAN	STATUS OF RECOMMENDATIONS
Child Protection Branch	1	1	-	-	-	-	-	 <p>Complete 100%</p>
CFS Standing Committee	1	1	-	-	-	-	-	
CPB & CFS Standing Committee	3	3	-	-	-	-	-	
Department of Families*	-	-	-	-	-	-	-	
Multiples – FS, CPB, NA, MA, SA, GA (more than one authority/agency/entity)	-	-	-	-	-	-	-	
Southern Authority	6	6	-	-	-	-	-	
Northern Authority	1	1	-	-	-	-	-	
General Authority	-	-	-	-	-	-	-	
Metis Authority	5	5	-	-	-	-	-	
External organizations (other departments, private service providers)	-	-	-	-	-	-	-	
<b>TOTAL NUMBER</b>	<b>17</b>	<b>17</b>	-	-	-	-	-	
<b>TOTAL PERCENTAGE</b>		<b>100%</b>	-	-	-	-	-	

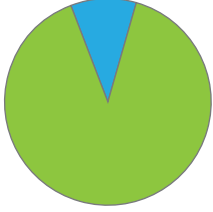
January 1, 2009 to December 31, 2009

	NUMBER OF RECOMMENDATIONS	RECOMMENDATIONS "COMPLETE" OR "COMPLETE-ALTERNATE SOLUTION"	RECOMMENDATIONS "IN PROGRESS" OR "PENDING"	RECOMMENDATIONS "RESPONSE UNDER REVIEW"	NOT ACCEPTED	REJECTED	NO STATUS REPORTED TO THE OMBUDSMAN	STATUS OF RECOMMENDATIONS
Child Protection Branch	14	13	1	-	-	-	-	 <p>In progress or pending 1% Not accepted 1%</p> <p>Complete 98%</p>
CFS Standing Committee	-	-	-	-	-	-	-	
CPB & CFS Standing Committee	1	1	-	-	-	-	-	
Department of Families*	1	1	-	-	-	-	-	
Multiples – FS, CPB, NA, MA, SA, GA (more than one authority/agency/entity)	3	3	-	-	-	-	-	
Southern Authority	39	38	-	-	1	-	-	
Northern Authority	19	19	-	-	-	-	-	
General Authority	6	6	-	-	-	-	-	
Metis Authority	-	-	-	-	-	-	-	
External organizations (other departments, private service providers)	-	-	-	-	-	-	-	
<b>TOTAL NUMBER</b>	<b>83</b>	<b>81</b>	<b>1</b>	-	<b>1</b>	-	-	
<b>TOTAL PERCENTAGE</b>		<b>98%</b>	<b>1%</b>	-	<b>1%</b>	-	-	


January 1, 2010 to December 31, 2010								
	NUMBER OF RECOMMENDATIONS	RECOMMENDATIONS "COMPLETE" OR "COMPLETE-ALTERNATE SOLUTION"	RECOMMENDATIONS "IN PROGRESS" OR "PENDING"	RECOMMENDATIONS "RESPONSE UNDER REVIEW"	NOT ACCEPTED	REJECTED	NO STATUS REPORTED TO THE OMBUDSMAN	STATUS OF RECOMMENDATIONS
Child Protection Branch	14	11	-	-	3	-	-	<p>In progress or pending 1%    Not accepted 3%</p>  <p>Complete 96%</p>
CFS Standing Committee	-	-	-	-	-	-	-	
CPB & CFS Standing Committee	-	-	-	-	-	-	-	
Department of Families*	11	11	-	-	-	-	-	
Multiples – FS, CPB, NA, MA, SA, GA (more than one authority/agency/entity)	5	4	-	-	1	-	-	
Southern Authority	36	35	1	-	-	-	-	
Northern Authority	41	40	1	-	-	-	-	
General Authority	9	9	-	-	-	-	-	
Metis Authority	-	-	-	-	-	-	-	
External organizations (other departments, private service providers)	19	19	-	-	-	-	-	
<b>TOTAL NUMBER</b>	<b>135</b>	<b>129</b>	<b>2</b>	<b>-</b>	<b>4</b>	<b>-</b>	<b>-</b>	
<b>TOTAL PERCENTAGE</b>		<b>96%</b>	<b>1%</b>	<b>-</b>	<b>3%</b>	<b>-</b>	<b>-</b>	


January 1, 2011 to December 31, 2011								
	NUMBER OF RECOMMENDATIONS	RECOMMENDATIONS "COMPLETE" OR "COMPLETE-ALTERNATE SOLUTION"	RECOMMENDATIONS "IN PROGRESS" OR "PENDING"	RECOMMENDATIONS "RESPONSE UNDER REVIEW"	NOT ACCEPTED	REJECTED	NO STATUS REPORTED TO THE OMBUDSMAN	STATUS OF RECOMMENDATIONS
Child Protection Branch	11	11	-	-	-	-	-	<p>In progress or pending 2%</p>  <p>Complete 98%</p>
CFS Standing Committee	-	-	-	-	-	-	-	
CPB & CFS Standing Committee	-	-	-	-	-	-	-	
Department of Families*	4	4	-	-	-	-	-	
Multiples – FS, CPB, NA, MA, SA, GA (more than one authority/agency/entity)	2	2	-	-	-	-	-	
Southern Authority	8	8	-	-	-	-	-	
Northern Authority	14	13	1	-	-	-	-	
General Authority	2	2	-	-	-	-	-	
Metis Authority	1	1	-	-	-	-	-	
External organizations (other departments, private service providers)	1	1	-	-	-	-	-	
<b>TOTAL NUMBER</b>	<b>43</b>	<b>42</b>	<b>1</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	
<b>TOTAL PERCENTAGE</b>		<b>98%</b>	<b>2%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	

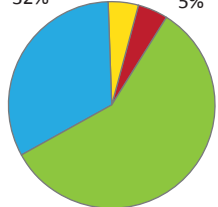
January 1, 2012 to December 31, 2012

	NUMBER OF RECOMMENDATIONS	RECOMMENDATIONS "COMPLETE" OR "COMPLETE-ALTERNATE SOLUTION"	RECOMMENDATIONS "IN PROGRESS" OR "PENDING"	RECOMMENDATIONS "RESPONSE UNDER REVIEW"	NOT ACCEPTED	REJECTED	NO STATUS REPORTED TO THE OMBUDSMAN	STATUS OF RECOMMENDATIONS
Child Protection Branch	4	4	-	-	-	-	-	<p>In progress or pending 10%</p>  <p>Complete 90%</p>
CFS Standing Committee	-	-	-	-	-	-	-	
CPB & CFS Standing Committee	-	-	-	-	-	-	-	
Department of Families*	2**	2	-	-	-	-	-	
Multiples – FS, CPB, NA, MA, SA, GA (more than one authority/agency/entity)	3**	2	1	-	-	-	-	
Southern Authority	30**	27	3	-	-	-	-	
Northern Authority	22	19	3	-	-	-	-	
General Authority	4	4	-	-	-	-	-	
Metis Authority	3	3	-	-	-	-	-	
External organizations (other departments, private service providers)	1	1	-	-	-	-	-	
<b>TOTAL NUMBER</b>	<b>69</b>	<b>62</b>	<b>7</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	
<b>TOTAL PERCENTAGE</b>		<b>90%</b>	<b>10%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	

January 1, 2013 to December 31, 2013

	NUMBER OF RECOMMENDATIONS	RECOMMENDATIONS "COMPLETE" OR "COMPLETE-ALTERNATE SOLUTION"	RECOMMENDATIONS "IN PROGRESS" OR "PENDING"	RECOMMENDATIONS "RESPONSE UNDER REVIEW"	NOT ACCEPTED	REJECTED	NO STATUS REPORTED TO THE OMBUDSMAN	STATUS OF RECOMMENDATIONS
Child Protection Branch	3	3	-	-	-	-	-	<p>In progress or pending 23%</p>  <p>Complete 77%</p>
CFS Standing Committee	-	-	-	-	-	-	-	
CPB & CFS Standing Committee	-	-	-	-	-	-	-	
Department of Families*	1	1	-	-	-	-	-	
Multiples – FS, CPB, NA, MA, SA, GA (more than one authority/agency/entity)	4	2	2	-	-	-	-	
Southern Authority	13	11	2	-	-	-	-	
Northern Authority	14	9	5	-	-	-	-	
General Authority	-	-	-	-	-	-	-	
Metis Authority	4	4	-	-	-	-	-	
External organizations (other departments, private service providers)	4	3	1	-	-	-	-	
<b>TOTAL NUMBER</b>	<b>43</b>	<b>33</b>	<b>10</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	
<b>TOTAL PERCENTAGE</b>		<b>77%</b>	<b>23%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	

January 1, 2014 to December 31, 2014								
	NUMBER OF RECOMMENDATIONS	RECOMMENDATIONS "COMPLETE" OR "COMPLETE-ALTERNATE SOLUTION"	RECOMMENDATIONS "IN PROGRESS" OR "PENDING"	RECOMMENDATIONS "RESPONSE UNDER REVIEW"	NOT ACCEPTED	REJECTED	NO STATUS REPORTED TO THE OMBUDSMAN	STATUS OF RECOMMENDATIONS
Child Protection Branch	3	3	-	-	-	-	-	<p>In progress or pending 27%</p>  <p>Complete 73%</p>
CFS Standing Committee	-	-	-	-	-	-	-	
CPB & CFS Standing Committee	-	-	-	-	-	-	-	
Department of Families*	3	3	-	-	-	-	-	
Multiples – FS, CPB, NA, MA, SA, GA (more than one authority/agency/entity)	1	1	-	-	-	-	-	
Southern Authority	15	13	2	-	-	-	-	
Northern Authority	31	20	11	-	-	-	-	
General Authority	2	2	-	-	-	-	-	
Metis Authority	7	3	4	-	-	-	-	
External organizations (other departments, private service providers)	1	1	-	-	-	-	-	
<b>TOTAL NUMBER</b>	<b>63</b>	<b>46</b>	<b>17</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	
<b>TOTAL PERCENTAGE</b>		<b>73%</b>	<b>27%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	

January 1, 2015 to December 31, 2015								
	NUMBER OF RECOMMENDATIONS	RECOMMENDATIONS "COMPLETE" OR "COMPLETE-ALTERNATE SOLUTION"	RECOMMENDATIONS "IN PROGRESS" OR "PENDING"	RECOMMENDATIONS "RESPONSE UNDER REVIEW"	NOT ACCEPTED	REJECTED	NO STATUS REPORTED TO THE OMBUDSMAN	STATUS OF RECOMMENDATIONS
Child Protection Branch	7	6	1	-	-	-	-	<p>In progress or pending 32%</p> <p>No status 5%</p> <p>Rejected 5%</p>  <p>Complete 58%</p>
CFS Standing Committee	-	-	-	-	-	-	-	
CPB & CFS Standing Committee	-	-	-	-	-	-	-	
Department of Families*	3	1	2	-	-	-	-	
Multiples – FS, CPB, NA, MA, SA, GA (more than one authority/agency/entity)	1	-	1	-	-	-	-	
Southern Authority	5	2	1	-	-	2	-	
Northern Authority	14	5	8	-	-	-	1	
General Authority	5	5	-	-	-	-	-	
Metis Authority	1	1	-	-	-	-	-	
External organizations (other departments, private service providers)	7	5	1	-	-	-	1	
<b>TOTAL NUMBER</b>	<b>43</b>	<b>25</b>	<b>14</b>	<b>-</b>	<b>-</b>	<b>2</b>	<b>2</b>	
<b>TOTAL PERCENTAGE</b>		<b>58%</b>	<b>32%</b>	<b>-</b>	<b>-</b>	<b>5%</b>	<b>5%</b>	

January 1, 2016 to December 31, 2016

	NUMBER OF RECOMMENDATIONS	RECOMMENDATIONS "COMPLETE" OR "COMPLETE-ALTERNATE SOLUTION"	RECOMMENDATIONS "IN PROGRESS" OR "PENDING"	RECOMMENDATIONS "RESPONSE UNDER REVIEW"	NOT ACCEPTED	REJECTED	NO STATUS REPORTED TO THE OMBUDSMAN	STATUS OF RECOMMENDATIONS
Child Protection Branch	2	2	-	-	-	-	-	<p>In progress or pending 29%</p> <p>No status 21%</p> <p>Complete 50%</p>
CFS Standing Committee	-	-	-	-	-	-	-	
CPB & CFS Standing Committee	-	-	-	-	-	-	-	
Department of Families*	1	-	1	-	-	-	-	
Multiples – FS, CPB, NA, MA, SA, GA (more than one authority/agency/entity)	-	-	-	-	-	-	-	
Southern Authority	15	5	5	-	-	-	5	
Northern Authority	6	3	2	-	-	-	1	
General Authority	4	4	-	-	-	-	-	
Metis Authority	-	-	-	-	-	-	-	
External organizations (other departments, private service providers)	-	-	-	-	-	-	-	
<b>TOTAL NUMBER</b>	<b>28</b>	<b>14</b>	<b>8</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>6</b>	
<b>TOTAL PERCENTAGE</b>		<b>50%</b>	<b>29%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>21%</b>	