

The Personal Health Information Act:

Access to Personal Health Information and Privacy

The Personal Health Information Act (PHIA)

Which “trustees” are covered by PHIA?

Interested in getting access to your personal health information or concerned about the privacy of your personal health information?

PHIA provides you with a right of access to your personal health information from persons or organizations called “trustees” and controls how your personal health information is to be handled by trustees.

The Ombudsman

The Ombudsman may be able to investigate your complaint about:

- access to your personal health information, if you have difficulty getting it from the trustee
- privacy of your personal health information, if you think it has not been managed properly by the trustee

PHIA gives the Ombudsman the power to investigate your complaints.

The Ombudsman is an independent officer of the Legislative Assembly (the provincial politicians elected by the public). The Ombudsman is not part of any government department or agency, and the Ombudsman is not considered a trustee under PHIA.

- Health professionals
- Health care facilities
- Regional health authorities
- Health services agencies
- Provincial government departments and agencies
- Executive Council (Cabinet)
- City of Winnipeg
- Other municipal governments
- Local government districts, planning districts and conservation districts
- School divisions and districts
- Universities and colleges

Other brochures in this series:

The Freedom of Information and Protection of Privacy Act: Access to Information and Privacy: Interested in getting access to records or concerned about the privacy of your information?

The Ombudsman Act: Fair Treatment by Government: Concerned that an action or decision of the provincial government or a municipal government has been unfair?

The Public Interest Disclosure (Whistleblower Protection) Act: Disclosure of Wrongdoing: Do you believe that a serious wrongdoing has been committed in the provincial government?

Contact us

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Services disponibles en français



Manitoba Ombudsman

Upholding Your
Information Access and Privacy Rights

