

The Freedom of Information and Protection of Privacy Act

About Reports with Recommendations and Response

If our report contains recommendations about an access or privacy complaint, a public body must respond in writing to the Ombudsman within the time period set out in FIPPA. The public body's response must indicate whether the recommendations are accepted.

If the response indicates that the recommendations are accepted, the public body must describe any action it will take to implement the recommendations. FIPPA sets out a time period for the public body to comply with the recommendations.

If the response indicates that the recommendations are not accepted, the public body must provide reasons for refusing to take action to implement the recommendations.

The Ombudsman must notify the complainant of the public body's response to the recommendations.

If the public body does not follow the Ombudsman's recommendations, the Ombudsman may ask the Information and Privacy Adjudicator to review the matter. The Ombudsman may request a review in the following circumstances:

- the response indicates that the public body refuses to take action to implement any of the recommendations;
- in its response the public body accepts the recommendations, but action is not taken to implement them within the required time; or
- the public body fails to respond to the Ombudsman as required by FIPPA.

After completing a review, the Information and Privacy Adjudicator makes an order about the matter.